



Public Social Media Policy

Welcome to the official social media pages of the City of Statesville.

The city uses social media to share information about programs, services, events, public safety updates, and other matters of public interest. We encourage respectful and constructive participation from residents, businesses, and visitors.

Please note that these are moderated online discussion sites and are subject to North Carolina Public Records Law and applicable e-discovery laws and policies.

Public Records Notice

Communications made through the city's official social media platforms – whether by city employees or members of the public – may be considered public records and may be subject to monitoring and disclosure in accordance with North Carolina law.

Content may be retained in accordance with applicable city and state records retention schedules.

Comment Guidelines

The city reserves the right to remove comments that do not comply with the standards below. This list is not all-inclusive.

The following content may be removed:

- Profane or obscene language
- Content that promotes or perpetuates discrimination based on protected classifications
- Threats of violence or advocacy of illegal activity
- Commercial solicitations or advertisements
- Political campaign advocacy for or against candidates or ballot initiatives
- Confidential or non-public information
- Personally identifiable information, including medical or financial information
- Content that violates copyright or trademark protections
- Spam or repetitive postings

Repeated violations may result in a user being blocked from the city's social media platforms in accordance with applicable law.

The city will not remove comments solely because they express criticism of the city or its officials.

Disclaimer

Opinions expressed by members of the public on the city's social media platforms do not reflect the opinions or positions of the City of Statesville, its elected officials, or employees.

Information shared on city social media platforms is provided "as is." The city is not responsible for external links or third-party content. Information is subject to change without notice.

For questions regarding the city's social media platforms, please contact the Public Information Officer at 704-878-3586.