



Engineering Department

Stormwater Division

1-866-41-STORM

<https://www.statesvillenc.net/statesville-stormwater-management>

# Storm Drainage Policy

Only storm drains located in the public street right-of-way shall be maintained and repaired by the City of Statesville Street Division.

The repair and maintenance of all drainage systems located on private property shall be the responsibility of the property owner.

## CONTACT US

Request an investigation regarding City maintenance by calling 1-866-41-STORM or email: [stormwater@statesvillenc.net](mailto:stormwater@statesvillenc.net)



# Non-Qualifying Issues

The City of Statesville does NOT maintain or repair issues that occur on private property, such as:

- Yard flooding
- Drainage problems caused by landscaping
- Drainage concerns caused by roof drains or gutter problems
- Water that flows from adjoining property
- Wet areas due to underground springs or wetlands
- Standing water
- Creeks or ephemeral channels or discharge outlets
- Yard runoff that is directed to the street
- Slopes

