

DOWNTOWN MANCHESTER SPECIAL SERVICES DISTRICT

BOARD OF COMMISSIONERS MEETING MAY 13, 2026

Meeting Date & Time: May 13, 2026 at 8:00 AM

Meeting Location: Work_Space

CALL TO ORDER

ROLL CALL

REVIEW AND APPROVAL OF MINUTES

ONGOING BUSINESS

-Library Update

PUBLIC COMMENT

REPORT AND UPDATE BY DISTRICT CHAIR

PARKING REPORT

Quick Summary of Parking Programs so far, seeking solutions that provide non-enforcement operational management:

AIR GARAGE: not a good fit; rev share model, would require all paid lots, comes with their own enforcement team

PARKADE: they are very small and do not have the means to support our program at this time

GTECHNA: software company with cutting edge features, flexibility, and support with a niche in tourist destinations but the software would require an operator and the expense would be higher than we are paying now

PARKIFY- software, would require an operator (more work, bigger expense)

Meetings on the books: Parkable, JustPark, HONKmobile, Chetu, ProPark Mobility, Reef Technology

MAINTENANCE & BEAUTIFICATION

-Thank you to Rebuilding Together and the Manchester Fire Fighters for volunteering their time to painting the trash cans and planters! Thanks to their hard work and generosity, we were able to save the district \$15,000.

-Some of the trash cans were brought out early and still need to be painted- completion goal May 30th

CHAMBER OF COMMERCE

PLANNING & ECONOMIC DEVELOPMENT

DOWNTOWN MANAGER'S REPORT

-Downtown laptop showing zero signs of life as of Sunday 5/10, working with IT

-Switching to a new payroll program through MUNIS in partnership with the Town's Accounting Department

-Incoming calls are increasing; searching for an AI assistant to help answer FAQ's and take messages for call back or email responses (estimated cost \$125/month)

-Election Update: ballots have been sent to Property Owners & Business Lessees

FINANCE REPORT

MARKETING REPORT

-Butterfly Stroll was on Saturday, May 9- great turn out

-Next event is the Art Stoll, June 13th

-New Branding & Logo Reveal

OTHER ITEMS FOR THE GOOD OF THE DISTRICT

OLD BUSINESS

PUBLIC COMMENT

ADJOURN