



York County Mobile Crisis Response

Text/Call 988



Sweetser operates crisis units in 10 counties across Maine, serving individuals right here in York County. We deliver both mobile crisis and crisis residential services. As the state's largest provider of both crisis and mobile crisis services, Sweetser has a long-standing commitment to implementing comprehensive, evidence-based practices.

Our crisis specialists collaborate closely with law enforcement and emergency service providers to ensure immediate support for individuals in crisis. Mobile crisis teams and residential units are supported by master's-level clinicians who are available on-call 24/7, ensuring timely and expert care whenever it's needed.

MOBILE CRISIS TEAMS



- Our mobile teams work within the guidelines of Maine's Crisis Contract to provide comprehensive community-based crisis assessments.

- Our "no wrong door" approach means we meet clients where they are, including schools, parks, homeless encampments, client's homes, police stations - any location that can be identified by the caller.

ASSESSMENTS



- We offer telehealth crisis assessments upon client request.
- Sweetser provides ongoing follow-up support for up to 30-60 days after an initial assessment is completed.
- Sweetser offers grant funding for uninsured clients.
- During the post-assessment period, clients are assigned one mobile crisis worker that works with the client for the full 30-60 days.

CRISIS UNITS



The crisis residential program is an alternative to hospitalization, and readily engages clients in stabilization options. Sweetser owns and operates six crisis units across the state. These include our:

- Four, 7-bed capacity adult crisis units, located in Lewiston, Brunswick, Saco, and Rockport.
- Two, 5-bed capacity youth crisis units, located in Saco and Rockport.

DID YOU KNOW?



- In 2025, Sweetser supported 3,402 crisis interventions.
- Sweetser's crisis services are available 24 hours a day, 7 days a week.
- Sweetser provides debriefing support to schools and communities following a critical incident. Our CSPs are trained to provide CISM response.
- When tragedies occur, Sweetser makes every effort to support communities with CISM (Critical Incident Stress Management) teams.

Hospitals & Law Enforcement can call the Crisis Triage Line directly at 207.294-4448.

Scan for crisis services



KEY CRISIS CONTACTS

- Elise Chase, Director of Crisis Services, (207) 468-8718
- Kristin Wing, Clinical Supervisor, (207) 298-1688

