Statesville Public Power

Residential Service

Schedule R | For homes, condos, mobile homes, and individually metered apartments

Your monthly electric bill has three parts: flat basic facilities, renewable energy portfolio standards rider (REPs rider) that stays the same every month, and electricity you use.

Charge	Rate
Basic Facilities	$21.00 / month
REPs Rider	$0.91 / month
Electricity Usage	0.08605¢ / kWh

Example Typical Home - 1,000 kWh / mo
Basic Facilities: $21.00
REPs Rider: $0.91
Energy Usage: 1,000kWh × $0.08605 = $86.05
New Estimate Total: $107.96
vs. previous: ~$106.25

* Before applicable taxes. Actual bills vary based on usage.

Payment Bills are due upon receipt. A late fee of $5.00 or 5% (whichever is greater) applies after 21 days. Service may be suspended after 31 days.

Residential Surge Protection — Schedule SURG

Optional add-on | Available to residential customers with Class 200, Form 2S meters

For a small monthly fee, the City will install a surge protection device on your electric meter. If the device fails, the City replaces it at no extra cost. It is also replaced at least once every 10 years automatically.

Charge	Rate
Basic Facilities	$7.00 / month
Early cancellation fee (within first 2 years)	$50.00 one-time

Note A 2-year contract is required to start this service. After the first 2 years, the contract renews annually and you can cancel anytime without a fee.

Billing, Payments, Fees & Terms

Applies to all rate schedules

Payment timeline

Timeline	What happens
Bill issued	Due immediately upon receipt
21 days after bill date	Bill becomes past due — late fee is added
31 days after bill date	City may suspend electric service

Late payment fee

The late fee is the greater of:

- $5.00 flat fee, or
- 5% of the unpaid balance

Tip If you're having difficulty paying your bill, contact customer service at 704-878-3564 before the 31-day mark. Acting early gives you more options.

Tax

North Carolina state and local sales tax is added to all electric charges. The tax amount will be shown separately on your bill.

Power factor correction (commercial and industrial customers)

Power factor measures how efficiently your equipment uses electricity. If your operation has a lot of electric motors, industrial HVAC, or welding equipment, your power factor may be lower than ideal.

If your average monthly power factor falls below 90%, the City may adjust your billing demand using this formula:

Adjusted demand = (Metered demand × 90%) ÷ Actual power factor

Example If your metered demand is 100 kW and your power factor is 80%, your billing demand becomes: (100 × 90%) ÷ 80% = 112.5 kW.

Renewable Energy Portfolio Standards (REPs) Rider

Schedule REPS | Added to all customer bills — required by NC law

North Carolina law (Senate Bill 3, 2007) requires electric utilities to supply a portion of their power from renewable sources. This small monthly charge covers the City's cost of meeting that obligation. It applies to every electric account.

Customer type	Monthly REPS charge
Residential	$0.91 / month
Commercial	$4.91 / month
Industrial	$50.68 / month

Billing Month

The term "month" as used in the schedule means the period intervening between meter readings for the purposes of monthly billing, such as readings being taken once a month.

Key Terms Explained

- Peak Demand (kW): The maximum power drawn at one time.
- Energy Consumption (kWh): The total volume of electricity used.
- Tiered Rates: Pricing changes as you consume more power.

Questions?

Contact customer service at 704-878-3564 for help understanding your bill or rate schedule.

This guide reflects rates as amended by the ordinances listed in the official Statesville Public Power Rate Schedules. All rates are subject to change by City ordinance. In the event of any discrepancy between this guide and the official rate schedules, the official schedules govern.