



ANNUAL REPORT

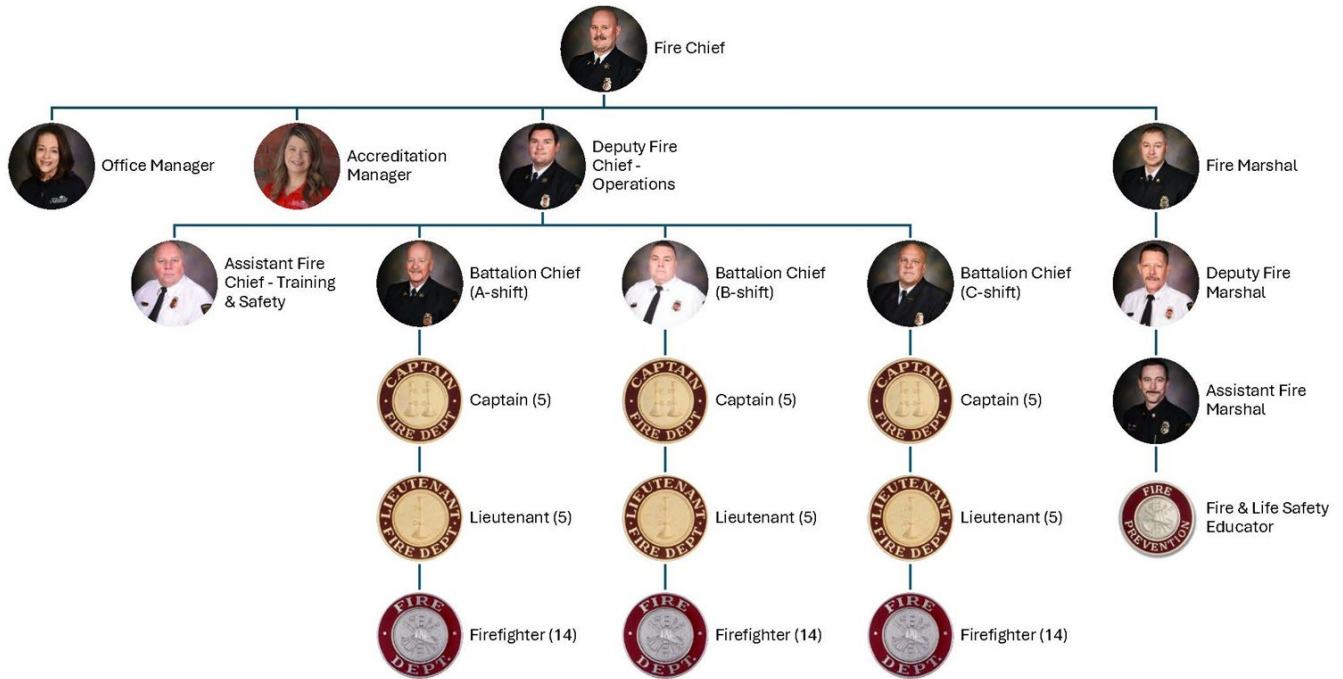
2025



The City of Statesville Fire Department is a rapid response force committed to protecting the safety and well being of the community from all hazards.

PREPARED BY:
ACCREDITATION MANAGER MOOSE

OUR DEPARTMENT



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MESSAGE FROM THE CHIEF

As we reflect on the milestones and advancements of 2025, I am proud to highlight some key achievements and initiatives that underscore our dedication to excellence and service within our community.

This year, we made significant strides in enhancing our emergency response capabilities. We acquired and deployed a new-to-us Hazmat truck, bolstering our hazardous materials response team. Our commitment to excellence was further demonstrated when we participated in the NC Association of Hazardous Materials Responders' HazMat Challenge and earned first place, showcasing the expertise and dedication of our personnel.

We also transformed an old squad truck into a brush truck, marking the first time we have had this capability. This addition significantly enhances our readiness to tackle brush and grass fires.

We modernized our fleet with a refurbished 2006 E-One Aircraft Rescue & Firefighting (ARFF) apparatus, replacing an outdated unit, ensuring the safety and efficiency of airport operations. Furthermore, we launched the Call2Recycle "One Drum" collection program, taking a significant step toward safely recycling rechargeable batteries and aligning with our community risk reduction goals.

To further demonstrate the City's commitment to providing reliable, up-to-date public services, we ordered another engine to replace Engine 4. This brings us to two engines on order, with one scheduled to arrive in June 2026, ensuring we are well-prepared to meet the community's needs.

To address and close a service gap in our coverage, we purchased property for Fire Station 5, which includes a house that we will retrofit to use until a permanent station is built in the future. We successfully hired 15 new staff members to operate it, with plans to open the station in July 2026. Complementing this, we acquired a 75-foot aerial vehicle for Station 5, significantly enhancing our firefighting and rescue capabilities.

In an effort to enhance administrative and operational efficiency, we were granted an additional Deputy Chief position. This allows us to separate responsibilities into two Deputy Chief roles, one overseeing operations and the other focused on administration. This restructuring will help distribute the workload, leading to more productive work. An assessment was conducted, and this position will become effective in January 2026.

Our Strategic Planning Committee worked diligently to rewrite our mission statement, vision statement, and Strategic Plan to ensure they align with our evolving goals and objectives. This initiative reflects our commitment to strategic advancement and organizational integrity.

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MESSAGE FROM THE CHIEF

As the city continues to grow, our call volume has increased. Even with our staffing remaining the same, our members have remained steadfast and provided a professional level of service. Our personnel are our greatest asset, consistently delivering dependable, professional, and excellent service to our citizens, business owners, and visitors.

As we celebrate these accomplishments, I extend my heartfelt gratitude to our entire team, whose unwavering dedication has been fundamental to our success. Our progress this year would not have been possible without their hard work and commitment to serving our community with integrity and excellence.

Looking ahead, we remain focused on continuous improvement, determined to meet the evolving needs of the community we serve. The City of Statesville Fire Department is fortunate to have the support of the Mayor, City Manager, and elected officials. Their backing enables us to evolve, improve efficiency, and enhance safety for both our community and our firefighters. Amidst ongoing advancements and changes, one constant remains: the SFD's unwavering dedication to serving the City of Statesville with excellence.

It is truly an honor to serve the citizens, visitors, elected officials, business owners, and members of this Department as the Fire Chief. Thank you for your ongoing support, and here's to another year of growth and achievement.

Sincerely,
Glenn Kurfees
Fire Chief



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MISSION & VISION

OUR MISSION-

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OUR VISION-

The City of Statesville Fire Department strives for progression in service capabilities by adapting to continuous growth and providing constant professionalism to meet the needs of the community and organization.

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OUR VALUES

THE STATESVILLE FIRE DEPARTMENT ACHIEVES ITS MISSION AND VISION BY BUILDING UPON A SYSTEM OF VALUES. WE UPHOLD PROFESSIONALISM AS OUR CORE VALUE.

OUR DEFINING VALUES INCLUDE-

PROFESSIONALISM-

Our core value of professionalism defines who we are. We believe our chosen career is an upstanding and sound service to the community we serve. We take our role seriously and do all that we can to be a positive role model to the future generations.

INTEGRITY-

We believe in living by moral and ethical principles. We demonstrate our values by the way we live our lives in the public's eye and in the confines of the fire station walls.

COMPASSION-

We believe in caring for our community members who are suffering from tragic events in their lives and do all that is in our power to assist in stabilizing the situation with a merciful attitude.

SERVICE EXCELLENCE-

We believe in providing the best possible service to the community where we live and work and do all we can to meet the needs of our neighbors through a humble, competent, and well trained, efficient team.

HONESTY-

We believe in being truthful, ethical and fair. We strive to say what we mean and mean what we say even in times when the truth may hurt. We are dedicated to disclosing the entire truth.

STEWARDSHIP-

We believe in protecting and caring for the community's resources and wish to be held accountable for their current and future use. We place the needs of the community ahead of our own.

COURTESY-

We believe in being kind and polite to our fellow firefighters and the citizens we serve.

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RETIREMENTS, PROMOTIONS & NEW HIRES

RETIREMENTS-

No retirements occurred in 2025

PROMOTIONS-

No promotions occurred in 2025

NEW HIRES-

There were 5 new hires in 2025



FF. COOVER



FF. ESTERO



FF. HAYWARD



FF. MCCOY



FF. NICHOLSON

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2025- YEAR IN REVIEW

Statesville Fire Department concluded 2025 with 7,027 total calls for service, a 0.83% increase from last year's demands for service. There were 2 separate fire injuries to civilians due to two separate incidents, and 8 fire related deaths due to two separate incidents in 2025.

CALL TOTALS 2025

MAJOR INCIDENT TYPE	INCIDENTS	PERCENT
100- FIRES	163	2.32%
200- OVERPRESSURE RUPTURE, EXPLOSION, OVERHEAT- NO FIRE	9	0.13%
300- RESCUE & EMERGENCY MEDICAL SERVICE	4,427	63.00%
400- HAZARDOUS CONDITION (NO FIRE)	219	3.12%
500- SERVICE CALL	594	8.45%
600- GOOD INTENT CALL	936	13.32%
700- FALSE ALARM & FALSE CALL	665	9.46%
800- SEVERE WEATHER & NATURAL DISASTER	14	0.20%
900- SPECIAL INCIDENT TYPE	0	0.00%
TOTAL	7,027	

INCIDENT BY TYPE FIVE YEAR COMPARISON 2021-2025

INCIDENT TYPE	2021	2022	2023	2024	2025	TOTALS
100	192	159	171	173	163	858
200	16	22	11	6	9	64
300	3,162	3,531	4,325	4,635	4,427	20,080
400	148	188	182	188	219	925
500	295	301	378	472	594	2,040
600	418	538	600	718	936	3,210
700	602	604	624	709	665	3,204
800	12	21	48	67	14	162
900	1	0	0	1	0	2
TOTALS	4,846	5,364	6,339	6,969	7,027	30,545



2025- YEAR IN REVIEW

SERVICE DEMAND BY STATION 2025

STATION	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
S1	169	166	204	170	219	188	225	233	221	219	212	230	2,456
S2	110	82	105	65	76	87	83	92	84	106	100	100	1,090
S3	149	125	139	109	122	137	123	121	123	111	126	118	1,503
S4	160	147	191	155	186	172	168	159	161	175	144	160	1,978
TOTAL	588	520	639	499	603	584	599	605	589	611	582	608	7,027

SERVICE DEMAND BY DAY OF WEEK 2025

DAY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
MON	58	63	84	70	68	88	77	85	57	65	86	80	881
TUES	87	79	109	63	65	109	94	89	103	85	82	104	1,069
WED	72	79	68	72	82	70	92	78	105	70	85	89	962
THURS	101	78	106	94	84	79	96	81	80	93	84	105	1,081
FRI	103	83	84	70	94	78	97	84	80	130	60	77	1,040
SAT	102	77	88	62	120	77	80	97	82	87	84	80	1,036
SUN	65	61	100	68	90	83	63	91	82	81	101	73	958
TOTAL	588	520	639	499	603	584	599	605	589	611	582	608	7,027

SERVICE DEMAND BY DAY OF WEEK: FIVE YEAR COMPARISON 2021-2025

YEAR	SUN	MON	TUES	WED	THURS	FRI	SAT	TOTAL
2021	593	668	738	716	718	722	691	4,846
2022	689	785	769	744	780	823	774	5,364
2023	839	955	949	857	918	910	911	6,339
2024	874	1,023	1,044	1,030	1,031	1,044	923	6,969
2025	958	881	1,069	962	1,081	1,040	1,036	7,027
TOTAL	3,953	4,312	4,569	4,309	4,528	4,539	4,335	30,545



2025- YEAR IN REVIEW

SERVICE DEMAND BY TIME OF DAY: FIVE YEAR COMPARISON 2021-2025

YEAR	2021	2022	2023	2024	2025	TOTAL
00:00-05:59	607	637	783	833	827	3,687
06:00-11:59	1,259	1,419	1,763	1,864	1,962	8,267
12:00-17:59	1,697	1,976	2,232	2,461	2,428	10,794
18:00-23:59	1,283	1,332	1,561	1,811	1,810	7,797
TOTAL	4,846	5,364	6,339	6,969	7,027	30,545

SERVICE DEMAND BY MONTH: FIVE YEAR COMPARISON 2021-2025

YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2021	353	310	432	397	392	385	439	409	441	434	446	408	4,846
2022	441	357	428	428	444	434	443	477	495	470	436	511	5,364
2023	489	401	478	464	553	516	550	620	563	584	578	543	6,339
2024	571	548	614	623	564	560	623	624	572	550	525	595	6,969
2025	588	520	639	499	603	584	599	605	589	611	582	608	7,027
TOTAL	2,442	2,136	2,591	2,411	2,556	2,479	2,654	2,735	2,660	2,649	2,567	2,665	30,545



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PROPERTY LOSS STATISTICS

The table below shows the breakdown of property loss due to fire in the community for 2025. The City averages at least one large commercial fire per year that accounts for the largest amount of total fire loss. In 2025, the top three highest property classification value losses for the year occurred in Outside or Special Property (\$1,010,00), Mercantile, Business (\$600,000), and Residential (\$125,881).

PROPERTY LOSS BY MONTH 2025

PROPERTY VALUE/LOSS COMPARISON 2025			
MONTH	VALUE	LOSS	PERCENT SAVED
JANUARY	\$1,553,282	\$92,957	94.02%
FEBRUARY	\$1,057,680	\$366,153	65.38%
MARCH	\$1,105,751	\$681,135	38.40%
APRIL	\$5,561,035	\$21,565	99.61%
MAY	\$1,415,018	\$1,488	99.89%
JUNE	\$15,444,206	\$107,527	99.30%
JULY	\$19,687,021	\$22,329	99.89%
AUGUST	\$3,686,156	\$210,007	94.30%
SEPTEMBER	\$9,214,107	\$1,476	99.98%
OCTOBER	\$284,631	\$161,127	43.39%
NOVEMBER	\$6,393,667	\$48,831	99.24%
DECEMBER	\$1,542,915	\$1,031,618	33.14%
TOTALS	\$66,945,469	\$2,746,213	95.90%

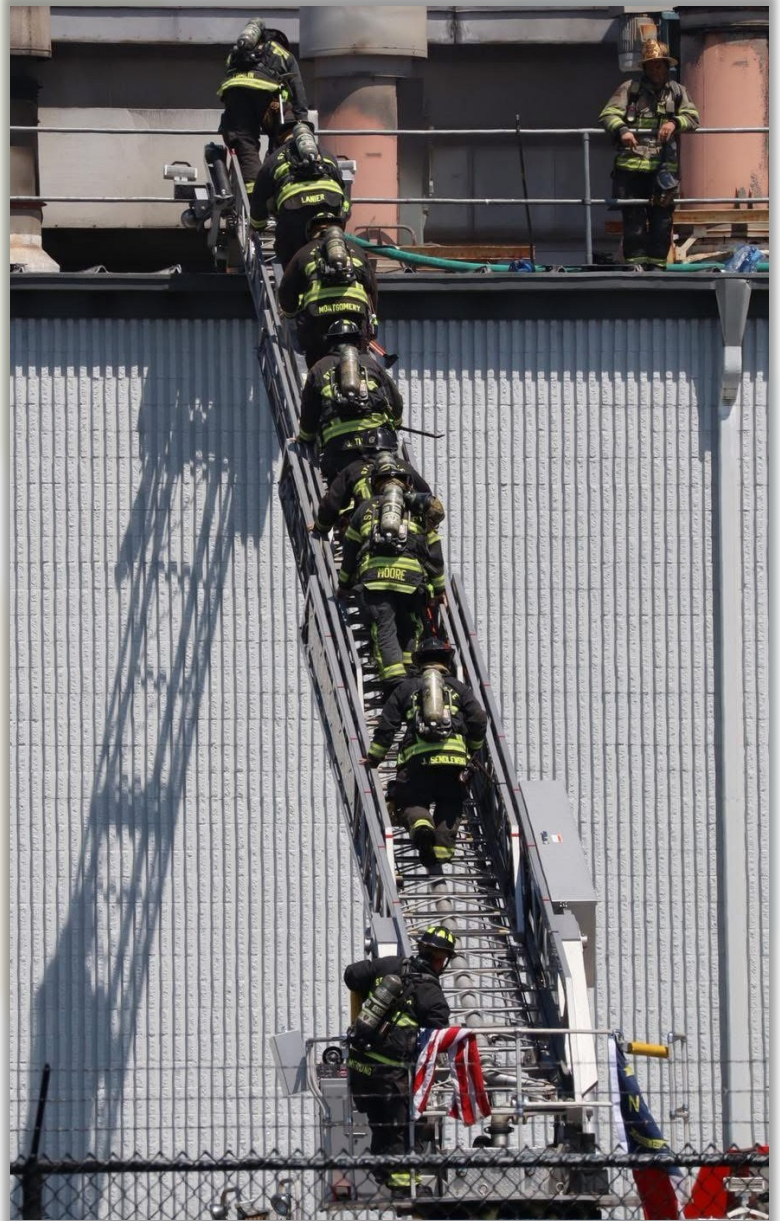
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PROPERTY LOSS STATISTICS

PROPERTY LOSS BY FIVE YEAR COMPARISON: 2021-2025

YEAR	PROPERTY VALUE	PROPERTY LOSS
2021	\$29,746,578	\$6,220,861
2022	\$13,695,846	\$3,192,796
2023	\$101,639,684	\$6,873,927
2024	\$392,668,134	\$2,435,373
2025	\$66,945,469	\$2,746,213
TOTAL	\$604,695,711	\$21,469,170



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FIRE AND LIFE SAFETY

The Statesville Fire Department– Fire & Life Safety/Community Risk Reduction Program continued to offer fire prevention and life safety education and services to the public in 2025. The table below shows the activities of the Fire & Life Safety Division through a five year period of 2021-2025.

ACTIVITY	2021	2022	2023	2024	2025
INSPECTIONS	1,162	1,189	1,054	826	881
FIRE INVESTIGATIONS	154	134	145	173	124
SMOKE DETECTOR INSTALL	80	71	77	101	104
SMOKE DETECTOR BATTERIES	96	93	85	130	61
CARBON MONOXIDE DETECTOR INSTALL	3	12	25	22	18
CARBON MONOXIDE BATTERIES	1	2	4	8	9
CAR SEAT SAFETY INSTALLATIONS	-	-	30	115	32

EDUCATION INFORMATION	2021	2022	2023	2024	2025
LIFE SAFETY PROGRAMS	2	58	114	175	348
SENIORS	0	3	70	130	433
ADULTS	0	20	480	1,946	4,425
CHILDREN	20	1,278	3,039	4,217	10,445
CPR PROGRAMS	0	0	3	0	12

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REFLECTING ON 2025

08.08 - Captain Eddy Harpe, Lieutenant Bryan Morris, Lieutenant Landon Russ & Firefighter Travis Akins competed in the NC Association of Hazardous Materials Responders HazMat Challenge and earned first place



05.30- The new Hazardous Materials Response Apparatus is put into service for the Department



08.05-Property at 533 Gaither Road purchased for development of Station 5



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REFLECTING ON 2025



10.14– Call2Recycle “One Drum” collection program started to safely recycle rechargeable batteries. SFD acquires a 55 gallon steel container filled with a fire suppressant granulate designed to safely hold and transport mixed dry-cell batteries, including lithium ion, nickel cadmium, and non-spillable sealed lead acid types.

03.26– SFD acquires a refurbished 2006 E-One Aircraft Rescue & Firefighting (ARFF) apparatus to enhance our response capabilities to aircraft incidents.



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